

Thank you for choosing Lamiform Ltd for your benchtop needs. Please see below for key information relating to our process:

1. On acceptance of your quote, a 50% deposit is required. Bank account details are located at the bottom of our invoice.
2. Once your deposit has been received, a spec form will be sent to you via email which will need to be completed and returned to us.
3. Our operations coordinator will liaise to schedule a time for template (measure the cabinetry). All cabinetry must be complete in order to template.
4. All hobs, sinks, waste disposals and taps must be on site for our templater to measure.
5. Site access will be assessed to see if a hiab is required. Hiab will be an additional cost to job.
6. From the day of template, manufacturing will take **10-15** working days depending on job complexity.
7. Fabrication payment of 40% of the balance to be paid to Lamiform Ltd to confirm a time for installation.
8. The day before installation, our operations co-coordinator will confirm a time for the following day.
9. Clear access is required for our team on the day of installation.
10. Sink/s must be left for 24 hours after fitting, for the silicon to cure, before your plumber can reconnect.
11. Final balance of payment is required within 7 days of installation. Failure to pay, may result in debt collections.

Aftercare

For general cleaning please use warm water, mild detergent and a clean cloth. For heavier cleaning requirements please refer to the website of the stone manufacturer.

- o Cosentino (Silestone, Dekton & Sensa): <https://www.cosentino.com/en-nz/>
- o Caesarstone: <http://www.caesarstone.co.nz/>
- o Uniquartz: <https://www.uniquartz.co.nz/>
- o CDK: <http://www.cdk.co.nz/>

Do not place anything hot on your stone benchtop unless the product is specifically designed to withstand thermal shock, i.e., Porcelain products.

Joins can separate over time with house movement or excessive weight/heat. This is a maintenance issue not covered by warranty, however, is easily repairable by Lamiform Ltd.

Other

All plumbing & electrical requirements must be organised by the homeowner. Our installation team will only glue in the sink/s.

Lamiform Ltd is purely the fabricator of the benchtop, not the stone product. Lamiform also does not adjust or remove any cabinetry. Please refer to the stone manufacturer website for warranty information. Please note that Natural Stone does not have a warranty.

Lamiform (2006) Limited –Terms & Conditions

- Quotes are valid for 90days from receipt
- Price remains valid if the installation occurs within 30days of quote expiry
- The quote includes two site visits (one to template and one to install). If the job requires extra site visits, the additional charge is a minimum of \$200+ GST for templating and \$400+ GST for install
- All cabinetry must be flat, level and structurally adequate for the product specified and the benchtop design. We will presume cabinetry has been installed correctly and any problems due to cabinetry issues will remain the cabinetmakers accountability
- "Cooktop cutout" in the quote refers to a 'top mounted' hob only. For a 'flushmount' hob add \$500+ GST to the quote
- Sinks, hobs, taps and any other benchtop fittings need to be on site for templating. We cannot complete our Template without these
- Quotes are based on a flat, easy access site for installation. Crane hire incurs additional charges
- The underside of mitred benchtops are finished with a white paint, unless otherwise specified.
- Additional charges may apply if the final job has variations from the Quotation
- Any power points cutouts identified at template, not advised at the time of quoting will be charged at \$85+ GST
- Lead times are seven days' notice for template and 10 –15 working days from template to installation, depending on workload and time of the year.
- Lamiform will require site contact details provided to allow for efficient coordination for site access, i.e., home owner, group builder or site builder details
- Jobs become orders upon receipt of a completed 'Spec Sheet'
- A 50% deposit is required two weeks before we template, unless alternative payment terms are agreed
- Balance of payment is as detailed on your quote
- The Company and the Client agree that ownership of the Goods shall not pass until:
 - the Client has paid the Company all amounts owing to the Company; and
 - the Client has met all of the Client's other obligations to the Company.
- Title in all Goods supplied by the Company passes to the Client only when the Client has made payment in full for the Goods and of all other sums due to the Company by the Client whatsoever. Until such stage all sums due to the Company by the Client have been paid, the Company continues to have a security interest in the Goods.

Disclaimer:

- Joins in benchtops are visible –we colour–match to our best ability
- Stone samples are indicative of part of a slab only. We strongly encourage viewing of a full slab prior to manufacture. Lamiform will not be held responsible for replacement costs if the client does not like the colour of finish once installed
- Some stone colours have prominent colour variations or veining. Be aware colour variation and veining may not match across joins. Consider if the stone selected is suitable for your design
- The stone colour selected is subject to availability at the time your job is due to proceed
- If stone is unavailable we will quote an alternative option for your consideration
- All quotes are based on the most economical placement on the material, grain matching may require an extra sheet. This will need to be discussed at time of quoting.
- Stone warranty is subject to the Stone Suppliers warranty
Fabrication warranty is subject to correct cabinetry installation and subject to appropriate care and maintenance of the tops

BENCHTOP FABRICATION WARRANTY

Lamiform Limited provides peace of mind with a fabrication warranty based on the New Zealand Consumer Guarantees Act.

Workmanship is warranted for one year from the date of installation to the original purchaser.

This warranty does not include damage incurred after installation including;

1. Damage resulting from excessive weight load, impact or excessive heat.
- 2. House settlement or movement.**
- 3. Chipping as a result of impact.**
- 4. Benchtop cracking or join separation when cabinetry support is insufficient and beyond the recommendations of the Product Supplier.**
- 5. Defect or damage caused by not following the care & maintenance guide of the Product Supplier.**
- 6. Stone that has been moved from its original place of installation.**
- 7. Stone that has been modified after its original installation.**

In addition, we do not warrant anything which is excluded from the warranty of the Product Supplier. We recommend that you refer to the Product Supplier website, applicable to the product you have selected, for their warranty and care details.